



Administrative Offices
50 Farnum Street · Wellsville, New York 14895
Tel: 585.593.5700 · Fax: 585.593.5957
www.ARAservices.com

Allegany Rehabilitation Associates, Inc. (ARA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age disability or sex.

ARA does not exclude people or treat them differently because of race, color, and national origin, Age, disability or sex.

ARA:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Mike Damiano, Civil Rights Coordinator.

If you believe that ARA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Mike Damiano
50 Farnum Street
Wellsville, NY 14895
Phone: 585-593-5700 extension 538
Fax: 585-593-5957
Email: mike.damiano@alleganyarc.org

Grievance in person or by mail, fax or email. If you need help filing a grievance, Mike Damiano, Civil Rights Coordinator, is available to help you.

You can also file a Civil Rights complaint with the U.S Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

ENGLISH

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-585-593-5700.

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-585-593-5700.

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-585-593-5700。

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-585-593-5700.

FRENCH CREOLE

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-585-593-5700.

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-585-593-5700 번으로 전화해 주십시오.

ITALIAN

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-585-593-5700.

YIDDISH

אויפגעקראמט: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-585-593-5700

BENGALI

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে।
ফোন করুন ১-৫৮৫-৫৯৩-৫৭০০।

POLISH

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-585-593-5700.

ARABIC

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-585-593-5700 (رقم هاتف الصم والبكم).

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-585-593-5700.

URDU

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں۔ 1-585-593-5700

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-585-593-5700.