



Allegany Rehabilitation Associates, Inc. dba Clarity Wellness Community complies with applicable Federal and New York State civil rights laws and does not discriminate based on race, color, ethnicity, national origin, age, disability, or sex, including sexual orientation, gender identity, gender expression, pregnancy, pregnancy outcomes, and reproductive healthcare and autonomy.

Clarity:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified American Sign Language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, or if you believe that Clarity has failed to provide these services or discriminated in another way based on race, color, ethnicity, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email to:

Heather Bradley, Chief Compliance Officer
4220 State Route 417W
Wellsville, NY 14895
Phone: 585-593-6300 ext. 257
Fax: 585-593-7071
Email: hbradley@goclarity.org

If you need help filing a grievance, Heather Bradley, Chief Compliance Officer, is available to assist you.

You can also file a Civil Rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. You can do this electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by emailing OCRComplaint@hhs.gov. If neither of these options are available to you, mail your correspondence to the address below.

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F HHH Bldg.
Washington, D.C. 20201