



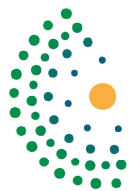
# Support surrounds you.

## > Our Mission

Empower people with care, connections and support for a lifetime of choice.

HBCI strives to empower and stabilize families, by providing youth with comprehensive care management, monitoring, advocacy, support, and crisis intervention services using evidence-based practices, to reduce the risk of hospitalization or out of home placement and improve the likelihood of long-term stability in the natural environment of the youth.

Clarity is here to stand with you - hand in hand - on your journey through wellness.



# Our Contact Information

## > Clarity Wellness Community

4220 State Route 417 West  
Wellsville, NY 14895  
Phone: (585) 593-6300  
Fax: (585) 593-7071  
24/7 Crisis Hotline: 1-888-448-3367

## > Allegany County SPOA

Community Services  
45 North Broad Street  
Wellsville, NY 14895  
Phone: (585) 593-1991  
Fax: (585) 593-7104  
24/7 Crisis Hotline: 1-888-448-3367

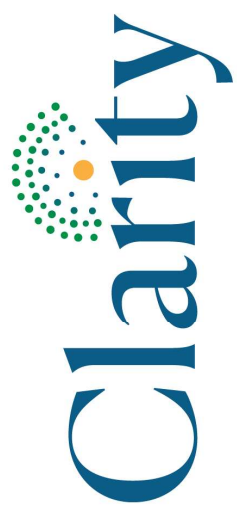
## > Livingston County SPOA

Community Services  
4600 Millennium Drive  
Geneseo, NY 14454  
Phone: (585) 243-7250  
Fax: (585) 243-7264  
24/7 Crisis Hotline: 1-585-275-5151

## > Steuben County SPOA

115 Liberty Street  
Phone: (607) 664-2548  
Fax: (607) 644-2332  
24/7 Crisis Hotline: 1-607-973-7800

For more information, visit  
[www.ClarityWellnessCommunity.org](http://www.ClarityWellnessCommunity.org)



Wellness Community

Home Based Crisis Intervention (HBCI)

Serving Allegany, Livingston and Steuben Counties



# Overview

This program offers crisis intervention for children and youth on the brink of psychiatric hospitalization or residential treatment, aiming to prevent unnecessary placement away from home. It provides intensive, family-centered support with flexible staff availability. Through a multi-faceted approach, the program addresses both the strengths and needs of the family to ensure safety and stability.

# Referrals

Can be submitted by individual families or community agencies such as hospital emergency services, in-patient psychiatric hospitals, mental health providers, schools, or other public agencies

# Treatment

The HBCI program is short term, lasting four to six weeks. HBCI providers attempt to schedule home visits four times a week during the first two weeks or until the immediate crisis is resolved. Once the youth begins to stabilize, visits occur at a minimum of twice a week for one hour.

## Eligibility Criteria

(Youth must meet 2 or more of the following)

- 5 to 21 years of age
- Current, persistent, and severe major symptoms and or behaviors (e.g. affective, psychotic, suicidal or significant impulse control issues) that are contributing to a current state of crisis for the child.
- Child and/or family has not adequately engaged or responded to treatment in more traditional settings.
- Home environment and/or community unable to provide necessary support for developmentally appropriate growth required to adequately address mental health needs in current crisis.
- High use of acute psychiatric hospitals.
- High use of psychiatric emergency or crisis services.
- Clinically assessed to be at immediate risk of requiring a more restrictive living situation (e.g., community residence, Residential Treatment Facility (RTF); acute inpatient psychiatric treatment- including rapid readmission to a hospital) without intensive community services.

## How to Refer

1. An HBCI referral can be found on our agency's website: [www.goclarity.org](http://www.goclarity.org). Follow the instructions on the referral for submission.
2. After the referral is submitted, you will be contacted by the HBCI program to determine eligibility.
3. A provider will be available to come to your home within 48 hours of receiving a referral that meets eligibility.

**Please note:** As a crisis program designed to serve children and youth at immediate risk of psychiatric hospitalization or placement in a treatment residence, HBCI does not maintain a waitlist.

Due to the limited capacity of the HBCI program, we may be unable to accept referrals if our initial phone call is not returned within 24 hours.

➤ **For more information or questions, please contact the Program Director:**

Email: [HBCI@goclarity.org](mailto:HBCI@goclarity.org)  
Phone: 585-596-9720

HBCI providers work with youth and families to create a safety plan and use evidence-based assessments to develop treatment goals. The individual and family will learn ways to decrease the likelihood of a crisis and how to respond to both appropriate and inappropriate behaviors. Providers are available 24/7 to assist families during crisis situations.

## Outcomes

HBCI providers work with youth and families to create a safety plan and use evidence-based assessments to develop treatment goals. The individual and family will learn ways to decrease the likelihood of a crisis and how to respond to both appropriate and inappropriate behaviors. Providers are available 24/7 to assist families during crisis situations.

“You are a member of a community that loves you, that would be happy to have you.”

- Anonymous

 Clarity